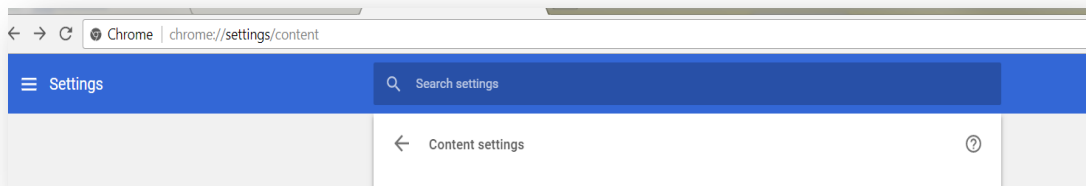


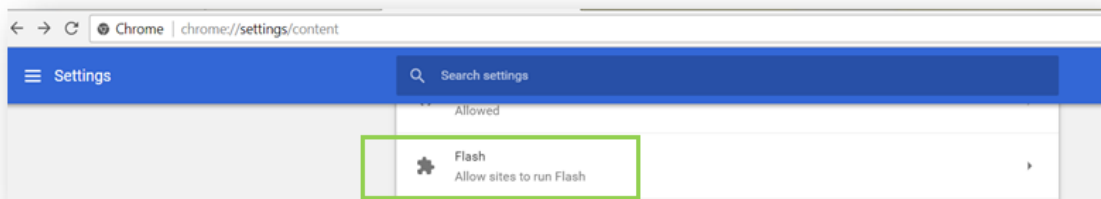
## August 2017 –Loading and Timeout Errors (Chrome)

**Chromebook Users** – since some users cannot use an alternate browser (Firefox is recommended), we have provided the following workaround to allow for Flash. Please follow the below directions.

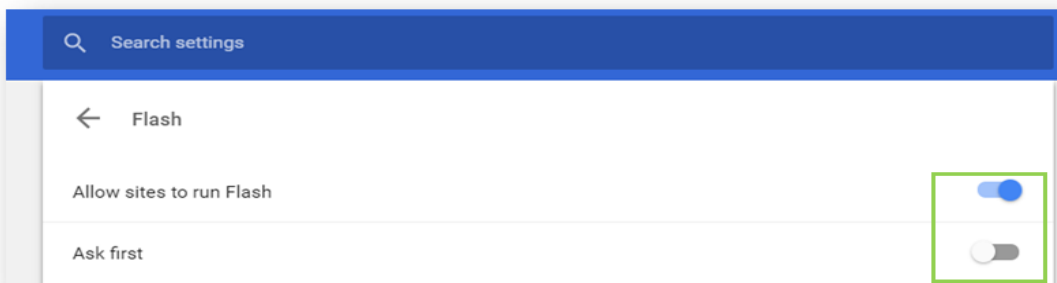
- 1) In the address bar, type `chrome://settings/content`



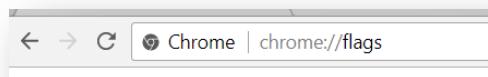
- 2) On the **Content settings** screen, find the Flash Player listing. Select the arrow.



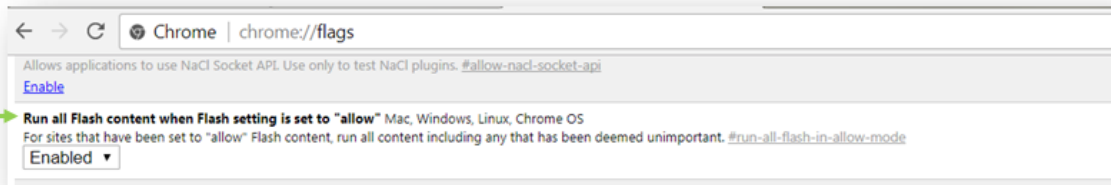
- 3) Make sure *Allow sites to run Flash* is **ON**, and *Ask First* is set to **Off** (see below)



- 4) In the address bar, type `chrome://flags` as shown below



- 5) Scroll down to **Run all Flash content when Flash setting is set to “allow”** and make sure it is set to **Enabled**.



6) Click the **RELAUNCH NOW** button to relaunch Chrome. Flash content should now load properly.

