

MSC Online Login Help

It is important to remember that MSC utilizes **two** different sites: the registration site and the course site. Each site has its own URL and initially generates its own temporary password.

To begin, Firefox is the recommended browser. If you are experiencing audio or visual issues, try Firefox before contacting us.

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Registration Login Issues

- **Incorrect site:** Use the registration site located at <https://register.msconline.us/>
- **Incorrect password:** You must use the temporary password that was emailed after your initial signup. This email may need to be retrieved from your Spam box. You can then change your computer generated temporary password to something you will remember.
- **Forgotten password:** Enter your email address in the Lost Password box on the bottom and click 'Reset password' to request a new, temporary password. The new password will be emailed to you.

A detailed Registration Help document can be downloaded from the main page of our website (<http://www.msconline.us/>) under Registration Information.

Course Login Issues

- **Incorrect site:** Use the MSC Online main site located at <http://www.msconline.us/> to access your course(s).
- **Wrong username:** Your username is your email address
- **Incorrect password:** For your first login, use the password that was provided in the email notification confirming your course enrollment. You can then change your password to something you will remember.
- **Forgotten password:** If you forgot your course password, contact the MSC office to request that it be reset.